

Mills County Veterans Affairs

January 9, 2026, Agenda

To: All MCVA Commissioners, Board of Supervisors Liaison, MCVA staff

Christina Hankins, CVSO/Caseworker

Lori Swisher, CVSO/Clerk

(Commissioners have staggered three-year terms)

Paul Hathaway, Commissioner 1974-2026

Jeanne Wilkins, Commissioner 2019-2025

Yolanda Hardesty, Commissioner 2019-2025

Jess Cook, Commissioner/Secretary 2019-2026

Jim Schoening, Commissioner/Chair 2017-2025

Richard Crouch, BOS Liaison 2003 - 2025

From: Elizabeth Richardson, CVSO/Administrator

November Regular Meeting 8:30 am

Location: 602 South Locust, Glenwood

A. Pledge of Allegiance

B. Roll Call

C. Old Business

1. *The Chair is seeking a motion to approve minutes from the December meeting.*

Motion

2. Elizabeth's Yearly Evaluation
3. Update re VA move to Annex Bldg

D. Reports and Outreach

1. Administrator's Monthly Reports/Awards
 - a. Communication and Forms Reports
 - b. Quarterly Assistance Report
 - i. No new Assistance requested
 - c. Running Awards C and P
November 2025: \$1,296,360
Running count of **awards only**: 641 people
(veterans/widows/dependents)
This does not include current clientele.
Current # 100% Disabled Military Veteran Property Tax
exemptions/Mills County: 120

E. New Business

1. Commissioners' Updates
2. Claim Sharks

F. Adjournment

The Chair is seeking a motion to adjourn the meeting.

Motion

Next Meeting: February 14th, 2025

**Future meetings: items must be on Agenda by Wednesday before monthly
Commissioner's meeting (per Open Meeting Laws)**

Communication Report

Type	November	December	Totals YTD
Outreach	8 (4 Oct)	8	186 + Hot Dog days put in t
Home Visits	2	0	37
Fax	26	44	400
Office Visits	45	59	742
Phone Calls	120	140	1725
Outgoing Mail	13 (3 Oct)	12	179
Email	139	161	1618
Teams	94	128	1329
Other	68	80	1249
Monthly communication in system	422	504	6086
Total Monthly Communication	516	632	7415

All Printed Forms Report

Type of Form	November	December
ITF (21-0966)	9	18
FDC (21-526EZ)	3	6
Pension/DIC (21-534EZ, 21P-527EZ)		3
Dependents (21-686c)		
Appeal (20-0995, 20-0996)	11	13
Medical Eligibility VA Healthcare (10-10EZ)		1
21-4138/20-10210/20-10208	18	29
21-22 (POA)	16	16
Records Request (SF 180)		
Burial Benefits (21P-530, 40-1330)		2
All Forms	54	99

Total number of Veterans Served:

2018	2,637
2019	2,423
2020	4,468
2021	4,207
2022	6,003
2023	6,607
2024*	5,816
2025 to date:	7415

(Teams YTD-(1329) for LS

*July24 had glitch in numbers, total may not be accurate

Veteran Financial Assistance:

Requested: None Paperwork Completed: Granted:

IA Driver's License – 5 added Veteran designations 4 postcards mailed

DAV Van Report

Total Driving Hours	Total Miles Driven	# of veterans transportation	# of times DAV van used
8	200	5	3

End of year totals: Miles driven: 1798.2; number of times used 34; 6 veterans served; 93 hrs 15 min on rode