

Mills County Veterans Affairs

April 10, 2026, Meeting Agenda

To: All MCVA Commissioners, Board of Supervisors Liaison, MCVA staff

Christina Hankins, CVSO/Caseworker

Lori Swisher, CVSO/Clerk

(Commissioners have staggered three-year terms)

Paul Hathaway, Commissioner 1974-2026

Jeanne Wilkins, Commissioner 2019-2025

Yolanda Hardesty, Commissioner 2019-2025

Jess Cook, Commissioner/Secretary 2019-2026

Jim Schoening, Commissioner/Chair 2017-2025

Richard Crouch, BOS Liaison 2003 - 2025

From: Elizabeth Richardson, CVSO/Administrator

March Regular Meeting 8:30 am

Location: 403 Railroad Avenue, Glenwood

A. Pledge of Allegiance

B. Roll Call

C. Old Business

1. *The Chair is seeking a motion to approve minutes from the March meeting.*

Motion

2. Final proposed budget for 2026-2027 – discussion with Amber Farnan, County Auditor
3. Annex Department Head meeting update: Various issues discussed including parking spots for veterans, cleaning issues, mailbox, and new signage.
4. Sandi Winton has been able to find her receipts. All current bills for HBI have been turned in.
5. Richard Crouch

D. Reports and Outreach/Training

1. Monthly Reports/Awards

a. Communication and Forms Reports

b. Quarterly Assistance Report

No new Assistance requested.

2. Running Awards C and P

February 2026: \$1,367,235

Running count of **awards only**: 650 people (veterans/widows/dependents)

*This does not include current claims and appeals

Current # **eligible** veterans for 100% Disabled Property Tax Exemption:
approximately 128

3. Upcoming IDVA Training: April 14 – 16th in Des Moines
Upcoming CVSO Training: May 5 – 7th Des Moines

E. New Business

1. Commissioners' Updates
2. Bills – VISA/FNBO and US Cellular
3. Update Website Jess/Elizabeth are still working on the updates.
4. Handout: VA Resource Navigator from VA.gov
5. East Liberty Cemetery: possibly replace up to 21 flag holders. Mostly Civil War and WWII.
6. Legislative Update: HB 2446 with Amendment H-8341

American Legion and IACVSO approved.

Other proposed legislation changes: OSA, Mental health, and Tinnitus Rating changes

F. Adjournment

The Chair is seeking a motion to adjourn the meeting.

Motion

Next meeting: May 8th at 8:30 am

Future meetings: items must be on the Agenda by Wednesday before the next monthly Commissioner's Meeting per Open Meeting Laws.

March Activity List 2026

Communication Report

Type	March	February	Totals YTD
Outreach	93	7	100
Home Visits	2	1	3
Fax	26	25	51
Office Visits	50	48	98
Phone Calls	130	124	254
Outgoing Mail	10	10	20
Email	165	141	306
Teams	74- VA + (29 Other) =103	78 ours 16 Other dept =94	152 VA ; 45 Other=197
Other	78	71	149
Monthly communication in system	493	427	920
Total Monthly Communication	596	521	1117

All Printed Forms Report

Type of Form	March	February
ITF (21-0966)	3	6
FDC (21-526EZ)	8	7
Pension/DIC (21-534EZ, 21P-527EZ)	2	
Dependents (21-686c)	1	6
Appeal (20-0995, 20-0996)	13	8
Medical Eligibility VA Healthcare (10-10EZ)	1	
21-4138/20-10210/20-10208	11	18
21-22 (POA)	3	6
Records Request (SF 180)		
Burial Benefits (21P-530, 40-1330)		
All Forms	55	68

Total number of Veterans Served:

2018	2,637
2019	2,423
2020	4,468
2021	4,207
2022	6,003
2023	6,607
2024*	5,816
2025	7415
2026 to date:	1370

(Teams YTD-(377) for LS

*July24 had glitch in numbers, total may not be accurate

Veteran Financial Assistance:

Requested: None; Paperwork Completed: None Granted:

IA Driver's License – 3 added Veteran designations 3 postcards mailed

DAV Van Report

Time driven	Total Miles Driven	# of veterans transportation	# of times DAV van used
5 hours	102.2	2	2