

Mills County Veterans Affairs

May 8th, 2026, Meeting Agenda

To: All MCVA Commissioners, Board of Supervisors Liaison, MCVA staff

Christina Hankins, CVSO/Caseworker

Lori Swisher, CVSO/Clerk

(Commissioners have staggered three-year terms)

Paul Hathaway, Commissioner 1974-2026

Jeanne Wilkins, Commissioner 2019-2025

Yolanda Hardesty, Commissioner 2019-2025

Jess Cook, Commissioner/Secretary 2019-2026

Jim Schoening, Commissioner/Chair 2017-2025

Richard Crouch, BOS Liaison 2003 - 2025

From: Elizabeth Richardson, CVSO/Administrator

March Regular Meeting 8:30 am **Location: 403 Railroad Avenue, Glenwood**

A. Pledge of Allegiance

B. Roll Call

C. Old Business

1. *The Chair is seeking a motion to approve minutes from the April meeting.*

Motion

2. Final proposed budget for 2026-2027 – discussion with Amber Farnan, County Auditor
3. Signage update
4. HBI Update
5. Website is updated! Per email

D. Reports and Outreach/Training

1. Monthly Reports/Awards
 - a. Communication and Forms Reports
 - b. Quarterly Assistance Report

No new Assistance requested.

① *Potential Cremation for wife*

2. Running Awards C and P

February 2026: \$1,363,116

Running count of **awards only**: 650 people (veterans/widows/dependents)

*This does not include current claims and appeals

Current # **eligible** veterans for 100% Disabled Property Tax Exemption:
approximately 130

3. Update on IDVA/IACVSO Training
4. District 7 Training: Dementia Friendly Iowa April 24th
5. Hot Dog Day tentative date: July 16th

6. *Culture Community*

7. *250th Anniversary of Operation Pacific*

E. New Business

1. Commissioners' Updates
2. Service Academies Presentation June 2026 Johnston
3. New Military and Disabled Veteran homestead tax credits

F. Adjournment

The Chair is seeking a motion to adjourn the meeting.

Next meeting: June 5th at 8:30 am

Future meetings: items must be on the Agenda by Wednesday before the next monthly Commissioner's Meeting per Open Meeting Laws.

April Activity List 2026

Communication Report

Type	March	April	Totals YTD
Outreach	100	9	109
Home Visits	2	4	7
Fax	26	34	85
Office Visits	50	67	165
Phone Calls	130	138	392
Outgoing Mail	10	11	31
Email	165	175	481
Teams	74- VA + (29 Other) =103	62 – (42 Other) = 104	214 VA ; 87 Other=301
Other	78	87	236
Monthly communication in system	493	525	1445
Total Monthly Communication	596	629	1746

All Printed Forms Report

	March	April
ITF (21-0966)	3	9
FDC (21-526EZ)	8	3
Pension/DIC (21-534EZ, 21P-527EZ)	2	
Dependents (21-686c)	1	
Appeal (20-0995, 20-0996)	13	14
Medical Eligibility VA Healthcare (10-10EZ)	1	2
21-4138/20-10210/20-10208	11	16
21-22 (POA)	3	7
Records Request (SF 180)		2
Burial Benefits (21P-530, 40-1330)		2
All Forms	55	61

Communications Total number of Veterans Served:

2018	2,637
2019	2,423
2020	4,468
2021	4,207
2022	6,003
2023	6,607
2024*	5,816
2025	7415
2026 to date:	3116

*July24 had glitch in numbers, total may not be accurate

Veteran Financial Assistance:

Requested: None; **Paperwork Completed:** None **Granted:**

IA Driver's License — 5 added; 5 postcards mailed

DAV Van Report

Time driven	Total Miles Driven	# of veterans transportation	# of times DAV van used
7 hrs 15 min	152	1-(2 times); 1-1 time	3

HOME BASE IOWA As of 3-5-2026

BUSINESS GLENWOOD	TOWN	INCENTIVE	PROVIDE
Kenkel Chiropractic	Glenwood	Complimentary Initial Consult	Show military ID
Mills County YMCA	Glenwood	Discount, new member offers	Show military ID
Flat Iron Laundry Center	Glenwood	10% off dry cleaning and laundry drop-off	Show military ID
Therapeutic Bodyworks	Glenwood	\$10 off an hour massage	Show military ID
Country Tire - Glenwood	Glenwood	10% Discount and free vehicle inspection	Show military ID
Garden Treasures	Glenwood	10% off entire purchase	Show military ID
Farm Bureau - John Gregory	Glenwood	Welcome gift upon visit	Show military ID
Retail Remix	Glenwood	10% off Purchases	Show military ID
Pizza Hut	Glenwood	10% off Purchases	Show military ID
Best Finish Auto	Glenwood	10% off up to \$500 for sales/service	Show military ID
Edward Jones - Matt Portrey	Glenwood	Choice of free fleece blanket or a sleeve of Pro V1 golf balls w/complimentary planning analysis	Show military ID
Bomgaars	Glenwood	10% off Purchases	Show military ID
Subway	Glenwood	10% off an Item	Show military ID
The Farmers Daughter-Glenwood	Glenwood	10% off fresh flower arrangements from the floral cooler	Show military ID
Sharp Blades Lawn Care	Glenwood	10% off all services	Show military ID
Joe Designer	Glenwood	15% off all regular priced, premade apparel items	Show military ID
Midwest Marvel Finish	Glenwood	10% off any detailing service for veterans and active duty	Show military ID
Sycamore Buildings	Glenwood	10% off in-house design/floor plan services	Show military ID
Glenwood Computer Services	Glenwood	20% off all labor including on-site visits	Show military ID
Eagles	Glenwood	Free first year membership	Show military ID
Keg Creek Brewery	Glenwood	20% off beer, merchandise & package to go / Free pint on Veterans Day	Show military ID
Vine Street Café & Bakery	Glenwood	10% off Orders	Show military ID
One Goal Mortgage	Glenwood	\$1000 off lender closing cost on a VA Home Loan	Certificate of Eligibility
MJ Mortgage	Glenwood	\$1500 off borrower's closing costs	Certificate of Eligibility
Glenwood Golf Course	Glenwood	15% discount on daily green fees and cart rental	Show military ID

[illegible]